

Submitted by South East Region

- Given the widespread concern over the difficulties being experienced by members in recruiting nurses, as well as the delays in receiving An Bord Altranais Pin numbers and adaptation programmes for overseas nurses, that NHI will immediately establish an effective nurse recruitment and retention programme.

Submitted by Midlands Region

- NHI engages with HIQA to ensure that HIQA are consistent and fair in their considerations on compliance of Standard 25; Physical Environment for both Public and Private/ Voluntary nursing homes. Implementation and application of Regulatory Notice RN 001/2013 must be applied consistently by HIQA for all providers.
- NHI work with stakeholders to develop a template for standardised communication tool between acute settings and residential settings to enable care givers to ensure a continuum of care that is consistent with the residents needs.
- NHI promotes the re-establishment of the HIQA providers panel and requests HIQA to re-establish Providers Panels which in turn will provide for regulator and provider to mutually go forward with the goals of continuous improvement.

Submitted by Midwest Region

- Members note with concern the number of reported Grade 2 pressure sores on NF03 forms notified to HIQA has increased over the past year due to residents being discharged to nursing homes from the acute hospitals with G2 pressure sores. Nursing home residents that are transferred to the A&E for assessment may remain on trolleys for long periods causing the pressure sores. The members wish this matter be brought to the attention of HIQA and HSE.
- Members note with concern that residents escorted by a carer from the nursing home via emergency ambulance to the acute hospitals that the carer is expected by the HSE to stay in the A&E and care for the resident. The question is 'who is responsible for the care of the patients once they leave the nursing home in an ambulance and when they are in A&E?'

Submitted by North West Region

- That NHI facilitate discussion with Dept of Health/HIQA and NTPF to develop achievable goals with our sector.
- Fair Deal fee in the North West Region are well below the national average Fair Deal fee of €888. We propose that NHI seek on our behalf to establish a fee structure representative of our costs.

Submitted by North East Region

- We acknowledge subcommittee recently formed to review conference & care awards venue and presenters for 2014/2015. The region proposes that the new subcommittee facilitates dialogue with members in relation to this topic to elicit views from membership before finalising.
- That NHI should develop and distribute to members a strategic plan for the next 3-5 years, which sets out comprehensively and in a cohesive fashion, the key policies of the organisation and building on those the key strategic goals which the organisation will pursue on behalf of members and what the measurable targets in respect of such goals are.

Submitted by South

- NHI should carry out a Cost of Care analysis in 2014, undertake and publish a Cost of Care report and update it regularly thereafter.
- NHI should revisit and again undertake the Annual Nursing Homes Survey report, this should be undertaken this year and published going forward.
- NHI should develop an easy guide on how the NTPF forms should be filled out and put it on website. Instructions provided by NTPF are inadequate resulting in potential errors that are held against members in subsequent negotiations.

Submitted by Dublin Kildare Region

- That NHI aim to proactively change the negative bias in the media towards Nursing Homes

Submitted by Dublin Wicklow Region

- Thematic inspections should be one at a time i.e. now and 2nd in 6 months time. Members agree that there are positive outcomes for the residents being involved in the self-assessments and thematic inspections. Members are under huge pressure to complete 2 self assessments concurrently and all the other work that is required to achieve compliance.

Submitted by Dublin North Region

- NHI acknowledges that HIQA have developed a new Complaints Procedure. The Regulatory Affairs subcommittee will again review and critique to ensure that the HIQA complaints policy is fair, transparent and consistently applied to all complainants. Regulatory Affairs to also address with HIQA the treatment of concerns and anonymous complaints.